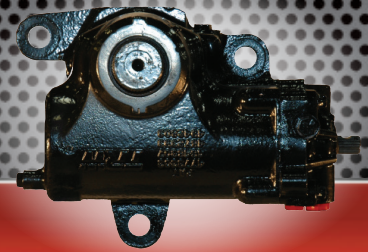


# SHIPPING



- **Nationwide Coverage**
- **Same Day Shipping**
- **Customer pays outbound freight**
- **Weller will pay the freight on the core return**
- **Weller will pay freight both ways on the purchase of 5 or more units in one transaction**

## CORES

Our units are sold on an exchange basis. We understand that your unit is failed, and that understanding is the biggest difference between Weller and other programs. However, we do require:

- Like for like
- Rebuildable core on the new generation models



## CORE RETURN PROCEDURE

The Weller Truck Parts core return program is designed to facilitate an efficient and cost effective way of returning your cores to the correct Weller Truck Parts location. Following the instructions listed below will insure your core is processed quickly and correctly.

1. Attach the Core Return Tag that is provided with the remanufactured unit to your core.
2. Insure all oil is drained from the Core.
3. Band, Strap, or plastic wrap the Core to a pallet. If shipping more than one core, place as many cores on one skid as possible.
4. Call the Weller Truck Parts Shipping Department at 1-800-872-6697 Ext 3790 or 3759 or Email [corereturn@wellertruck.com](mailto:corereturn@wellertruck.com) .
5. Provide the shipping department with the core return tag number or the Weller Truck Parts invoice number of your purchase, your point of contact, a Fax number or Email address to send the Bill of Lading to, and your hours of operations.
6. Please do not ship your cores on any carriers not designated by the Weller Truck Parts shipping department or on a Bill of Lading not provided by the Weller Truck Parts shipping department. The Weller Truck Parts shipping department will provide you with a Bill of Lading and schedule a pick for you.
7. Any question you may have regarding returning your core should be directed to the Weller Truck Parts shipping department. 1-800-872-6697 Ext. 3790 or 3759 or [corereturn@wellertruck.com](mailto:corereturn@wellertruck.com)

Thank you for choosing Weller Truck Parts.

## **THE WELLER REMAN NETWORK**